

Letter of Authority

Name of company	
Name of Signatory	
Position	
Address	
Postcode	
Telephone	
Email	

I have appointed Carbon Sure Consulting Ltd to act on our behalf for managing our gas, electricity, and water supply. I understand that I am under no obligation to accept any price quotation they may offer.

We hereby give authorisation that the above named can;

- Access industry held data including consumptions, data, contract end dates, metering information, issue termination notices should the need arise and opt out of future contract renewals on our behalf.
- Contact our current supplier to resolve any issues arising. Therefore, they can request all billing information and authorise any adjustments, refunds, or billing amendments.
- Raise and deal with complaints on our behalf to a satisfactory resolution. (The supplier will notify the customer if a complaint is raised on the account and confirm when this has been resolved).

I understand that by signing this LOA I am confirming I have the authority to agree to a credit check being carried out on the above-named business

Please accept this LOA which is effective from the date below and which remains valid for a period of 12 months from this date. Please also note that this LOA supersedes all previous LOAs.

As part of the information gathering process this agency may use the services of Online Direct Ltd. Online Direct Ltd are not an energy broker but process contracts on behalf of this agency and can issue termination as well as obtaining information about an account. By signing this agreement, you authorise Online Direct to access the information detailed above to support in the processing of your contract.

By signing this document, you are agreeing that you have read and understand the above.

Signature	
Date	